



CHURCH BROTHER'S SUMMARIZED PRODUCT RECALL PROCEDURES

The following summarizes the steps taken in the event of a product recall. This outline has been developed to take immediate and effective action that will protect the consumers and customers from potential life- or health threatening hazards. Our recall is also intended to protect the company and customers employees and brand names from adverse legal, regulatory and publicity actions.

TOOLS FOR RECALL:

BAR CODING:

A bar coding system has been established for placement on all cartons and bins within our inventory. Bar coded pallet tags are placed on every pallet of product at first point of receiving into Church Brother, LLC inventory. These pallet tags enable us to track product through out all points of the distribution cycle:

- Inbound from field
- Handling through cooling and inventory process
- Loading onto transportation
- Arrival at final customer destination

FAMOUS

With our Famous computer platform, we are able to take the bar code information and link it back to the following attributes:

Ship Date
Ship to Locations
Grower
Ranch Lot # / Location
Date of Harvest
Harvest Crew of product
Planting date

CLASSIFICATION OF RECALLS:

Class I Recall

This is an emergency situation in which there is a reasonable probability that the use of, or exposure to, a violative product will cause serious adverse health consequences or death.
Example: Presence of E. coli in foods

Class II Recall:

This is a priority situation in which use of, or exposure to a violative product may cause temporary or medically reversible adverse health consequences or where the probability of serious adverse health consequences is remote.
Example: Pathogenic microorganisms in food, Salmonella.

Class III Recall:

This is a situation in which use of, or exposure to a violative product is not likely to cause adverse health consequences.

Example: Filth in food, foreign material in food, or labeling violations

RECALL PROCEDURE:

When all the information is gathered regarding the product in question and the class of recall has been designated to the situation, the sales manager will contact all proper customer representatives via email and certified letter informing them of the recall situation. Informing our customers in the shortest possible time period, will be our priority. Provided information from Church Brothers, LLC will include:

Summary of Recall situation

Detailed description of recalled product including:

- Church Brothers Order #
- Customer Order #'s
- Product Description
- Quantity of product
- Pallet Tag numbers for reference

Direction for proper action of handling recalled product

FOLLOW-UP TO RECALL:

- Second letter of intent for recall & Questionnaire:
A second formal letter of recall will be sent to the customer with a questionnaire to verify their awareness and confirm proper action was taken as instructed.
- Monitoring:
Church Brothers, LLC will monitor the volume of product returned to measure effectiveness of the recall. All consumer feedback will also be monitored and reported to the customer for proper handling.
- Status Reports:
Periodic and a final status report will be given to all customers and representatives involved in recall Final report will include:
 - ◇ Total number of customers notified of the recall, including dates and method and copies of notification.
 - ◇ Number of customers who have responded to the recall and the amount of product each customer had on site at the time of the recall.
 - ◇ Number of customers who have not responded.
 - ◇ Total amount of returned or disposed of by each customer.
 - ◇ Estimated time for the completion of the recall.

PRODUCT RECALL CONTACT LIST:

Sales Manager

(Primary contact):

Steve Church

831-796-1038

Please call if you have any questions or require further detail of this process.